



Strategic Plan Summary 2014 - 2017

Our Vision:

To be number one choice as the preferred service provider for people with disabilities to access employment and support services

OUR ETHICAL COMMITMENT

We are committed to:

- working with service users in a professional and courteous manner;
- To expression of freedom of choice;
- acting in the interests of service users with honesty, integrity, fairness and goodwill;
- respecting the rights of service users to exercise control over their own lives according to their own values and preferences;
- treating all people as equals and upholding legal and human rights;
- ensuring that the services of Macleay Options are accessible to all who need them;
- ensuring that service users are provided with appropriate services to enable them to achieve reasonable and valuable personal goals;
- ensuring that service users are safe and feel secure, while recognising dignity of risk;
- working co-operatively with carers, family and appropriate agencies to further the welfare of our service users;
- recognising the importance of developing meaningful personal relationships;
- maintaining the confidentiality of information imparted to us and not using that information for improper purposes;
- demonstrating impartiality in decision-making and accountability to our service users and the community we serve.

OUR ORGANISATIONAL VALUES

- Integrity - Being true in all things always
- Responsibility - Recognising that in all situations there are both rights & responsibilities & being accountable for our actions
- Respect - To treasure the dignity of every person
- Innovation - Being prepared to listen, take risks & try new ideas
- Satisfaction – Providing the support needed to succeed

MISSION STATEMENT

Our mission is to provide meaningful opportunities for people with disabilities by offering a variety of quality services. and to be the number one choice as their service provider

